POSITION DESCRIPTION VILAS COUNTY

| SECTION I: GENERAL INFORMATION | DRAFT FINAL X |
|--|---|
| Position Title: Disability Benefit Specialist | Department: Aging and Disability Resource Center |
| Immediate Supervisor's Position Title: Aging and Disability Resource Center Director | FLSA Status/Pay Classification Code: Non-Exempt |
| Original Description Date: August 2018 | Revised Date: |
| Oversight Committee: Aging and Disability Resource Center Board | Approved Date: |
| Approved by: Human Resources Director | Approved Date: August 2018 |

Job Summary:

The Disability Benefit Specialist provides information, assistance, counseling and representation relating to public benefits and other programs and services to and for persons with disabilities aged 18 to 59.

SECTION II: ESSENTIAL DUTIES AND RESPONSIBILITIES:

- 1. Provide accurate information on public and private benefits and programs.
- 2. Provide assistance in accessing public and private benefits and programs.
- 3. Provide advocacy to consumers in administrative hearings and grievance procedures, including representation where appropriate.
- 4. Assist consumers in gathering documentation and evidence for applications and appeals, such as medical and employment records.
- 5. Provide information and assistance with grievance and appeal rights and processes.
- 6. Adhere to confidentiality standards.
- 7. Read, interpret, and apply regulations governing eligibility for benefits and work with the DBS program attorneys for clarification.
- 8. Consult regularly with program attorney regarding individual cases and general caseload.
- 9. Make referrals to other agencies and services, when appropriate.
- 10. Complete and submit all required paperwork (e.g., 100 percent time reporting spreadsheets, DBS database reports) in a timely manner.
- 11. Attends conferences, workshops, seminars and other related training to keep current on changes in public entitlement programs.
- 12. Any other duty as assigned.

SECTION III: WORK REQUIREMENTS AND CHARACTERISTICS:

| A. Education/Knowledge: | |
|-------------------------|--|
| | |

| | □ Required □ Preferred | □ N/A | Major field of study or emphasis: |
|----------|------------------------|-------|-----------------------------------|
| | □ Required □ Preferred | □ N/A | Human Services-related field. |
| | □ Required □ Preferred | □ N/A | Traman bet vices related fierd. |
| □ Other: | ☐ Required ☐ Preferred | ⊠ N/A | |
| _ | _ | | |

| R | Licen | sure/ | Certifi | cation: |
|---|-------|-------|---------|---------|
| | | | | |

| ⊠ Required | □ Preferred | □ N/A |
|-------------------|-------------|-------|
| Valid driver's | slicense | |

| Experience and desire to work with persons with disabilities in a friendly and caring manner. Knowledge of computer hardware, software and accessories. Ability to take and keep accurate records and files. Ability to work independently, organize and prioritize work. Knowledge of general office operations and work with a high level of accuracy. Must have good typing and verbal / writing skills. | | | | |
|--|------------------|-----------------|--|--|
| SECTION V: RESPONSBILITY FOR SUPERVISION OVER THE FOLLO | OWING POSITIONS: | | | |
| Titles of Positions Supervised: | | # of Employees: | | |
| N/A | | | | |
| SECTION VI: JOB DESCRIPTION APPROVAL: This position description reflects an accurate and complete description of the duties and responsibilities assigned to the position: | | | | |
| Employee Signature: | Date: | | | |
| Supervisor Signature: | Date: | | | |
| Human Resources Signature: | Date: | | | |

☐ Instead of Education/Licensure

C. Required Work Experience:

X In addition to Education/Licensure

Working with persons with disabilities.

SECTION IV: ESSENTIAL SKILLS REQUIRED TO PERFORM POSITION:

VILAS COUNTY IS AN EQUAL OPPORTUNITY EMPLOYER

This position description is intended to describe the general nature and level of work being performed by the person assigned to this job. It is not intended to be an exhaustive list of all responsibilities, duties and a skill required of the person so classified and may be subject to change by the County without notice.